

DOCKET FILE COPY ORIGINAL

EX PARTE OR LATE FILED

DOCKET FILE COPY ORIGINAL

RECEIVED

NOV 17 1993

FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON, D.C. 20554

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

DOCKET FILE COPY ORIGINAL

04 OCT 1993

IN REPLY REFER TO:

92-105

Ms. Karen Park
Apartment 102
6540 Lee Valley Drive
Springfield, Virginia 22150

Dear Ms. Park:

Chairman Quello has asked that I respond to your recent letter regarding emergency telephone service, commonly known as 911 service. You ask that the Federal Communications Commission require emergency telephone services to be made available in all states at all times regardless of location. While the Commission has supported the exclusive use of 911 for emergency services, the implementation of such local services is the responsibility of the states and communities most closely involved in providing those services. Emergency 911 services are funded and provided somewhat differently in each state and the Commission does not ordinarily preempt state decisions on such local matters.

As you mentioned in your letter, the Commission has an ongoing proceeding regarding the use of N11 codes, such as 211, 311 and 511, including emergency, 911 services (Common Carrier Docket No. 92-105). I have directed that your letter be placed in the record of that proceeding. Your concern will be fully considered by the Commission when taking final action on this matter.

My staff has also discussed this matter with the Chairman of the Staff Subcommittee on Communications, National Association of Regulatory Utility Commissioners. They are responsible for coordinating state telephone services, and have agreed to discuss the issues raised in your letter at their next meeting in November. They also plan to work more closely with the National Emergency Number Association (NENA). NENA's membership includes emergency center managers, and other city, county, state, public safety officials who support an expanded use of emergency telephone services.

Sincerely,

Kathleen B. Levitz, PK

Kathleen B. Levitz
Acting Chief
Common Carrier Bureau

No. of Copies rec'd 1 copy
List ABCDE

RECEIVED

SEP 7 3 21 PM '93

JAMES H. QUELLO

Karen Park
6540 Lee Valley Drive
Apartment 102
Springfield, Virginia 22150
September 1, 1993

Chairman James H. Quello
FCC
Room 802
1919 M. Street, N.W.
Washington, D.C. 20054

Ref. C C #92-105
Regarding 911
Emergency Number

Dear Chairman James H. Quello,

I am originally from a small rural town in southeast Georgia. On February 8th, 1987, I had a mobile home fire. It was a total loss. In that fire the most important thing I lost was my baby. She was only nine years old.

The night the fire started, I called 911 from a convenience store that was across the street from me. The operator that answered my call that night made me hang up and dial two seven digit numbers because I lived five-tenths of a mile into the county. At the time, unbeknown to me, 911 only covered the city.

There was a city fire station that was on the same street as myself. It was only eight-tenths of a mile away. The county fire station was located over five miles away.

Now, the county that I lived in at the time of the fire has the Enhanced 911 Number; but, it is too late for my daughter. I am not saying that if the city had come when I first made the 911 call that Michelle would not have died. Only God could answer that.

What I would like to see adopted is the Emergency Number 911 to be made available to anyone at anytime regardless of their location. Let's take the local politics out of it.

I have just read the C C Docket Number 92-105 Abbreviated Dialing Arrangements; and, in number 6 it says the N11 codes are simply called service codes and are set aside for future use. So let's use this number. Everyone in America knows that the 911 Number is suppose to be an Emergency Number in case that you need help fast. Let's use this number nationally so that everyone will be covered, so that another human being will not have to die because of local politics, like my daughter had to.

In the Discussion part of this same Docket (92-105), number 11 says that we do not propose to disturb the use of 911 for emergency service. So, please, I am begging you for the people that live in rural areas of our country, help by giving them this much needed number.

Yours Truly,

Karen Park

Karen Park

P.S. If for any reason you would like to talk to me, you may call me at area code 703 866-3578 anytime.